

Online Urbanism: Interest-based Subcultures as Drivers of Informal Learning in an Online Community

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Acknowledgements:

We appreciate the Lifelong Kindergarten group at MIT for publicly sharing the Scratch datasets. This work is partly based upon research supported by U.S. National Science Foundation (NSF) Award#DUE-1444277 & EEC-1408674

Purpose

- Understand the growth of online communities of creators over time
- Observe the effects of population growth on user interests and network structure
- Place our research in the context of real life urbanism as well as online community design that supports an evolving population

Overview

- Review terms – informal learning and online communities of creators
- What is Scratch? Data and community structure
- Clustering method and validation
- Temporal analysis of clusters

Informal Learning

- Contrasts a classroom setting
- “Predominately unstructured, experiential, and non-institutional”
 - Victoria Marsick*
- Lack of standardized examination or measurement

*Marsick, V. J., & Volpe, M. (1999). The nature of and need for informal learning. In V. J. Marsick & M. Volpe (Eds.), *Advances in developing human resources: Informal learning on the job* (pp. 1–9). Baton Rouge, LA: AHRD.

How I Learned to Type—Runescape 2004-2006



Online Communities of Creators

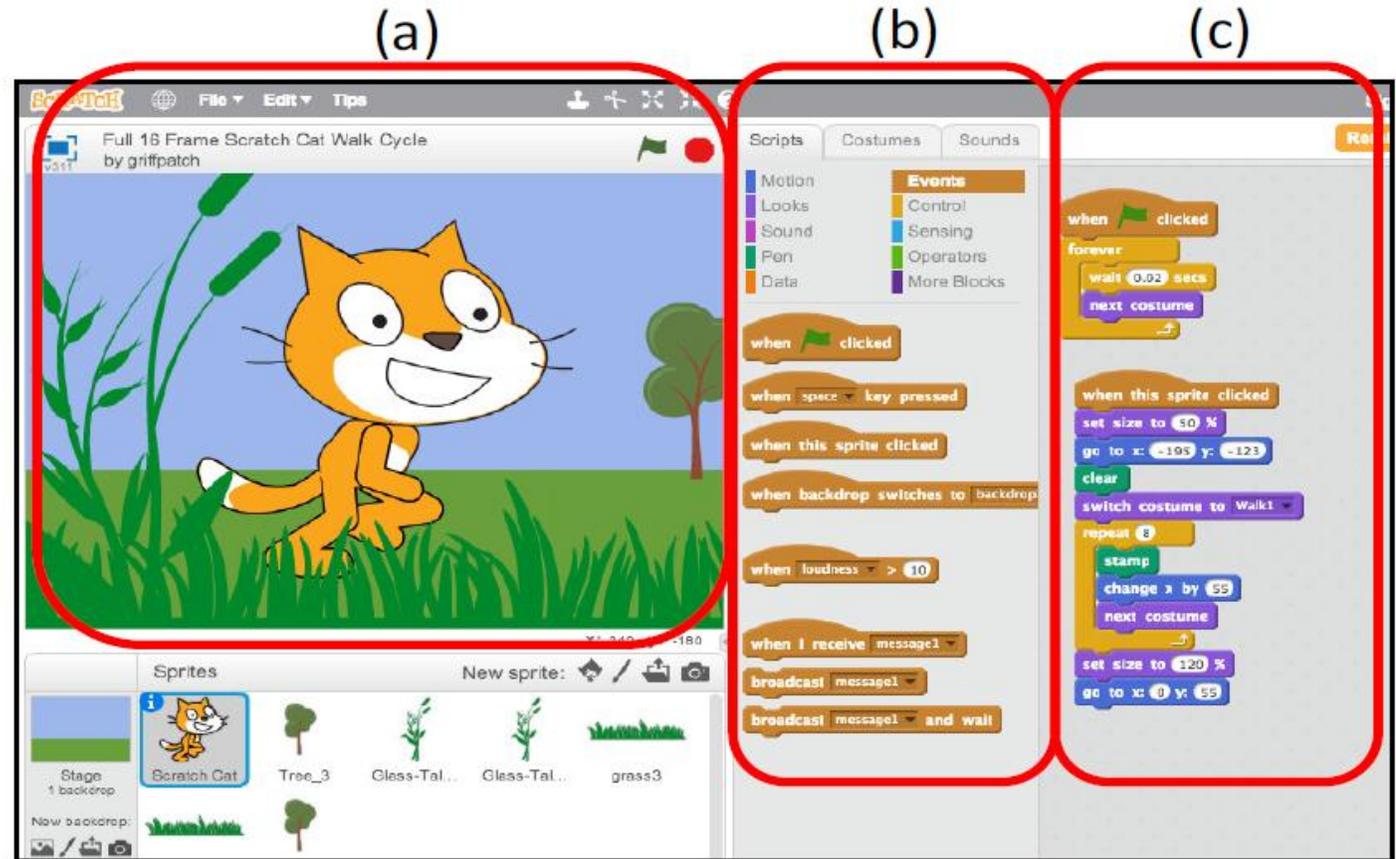
- A specific type of informal learning community
- Social network sites where the core activity of members is sharing personal and original creations

Scratch

- An online community of creators – our focus in this study
- Visual programming interface
- Users are able to:
 - Post projects
 - View and edit source code of other projects – “remixing”
 - Follow other users
 - Chat, comment, and post on the forums

Scratch Project Interface

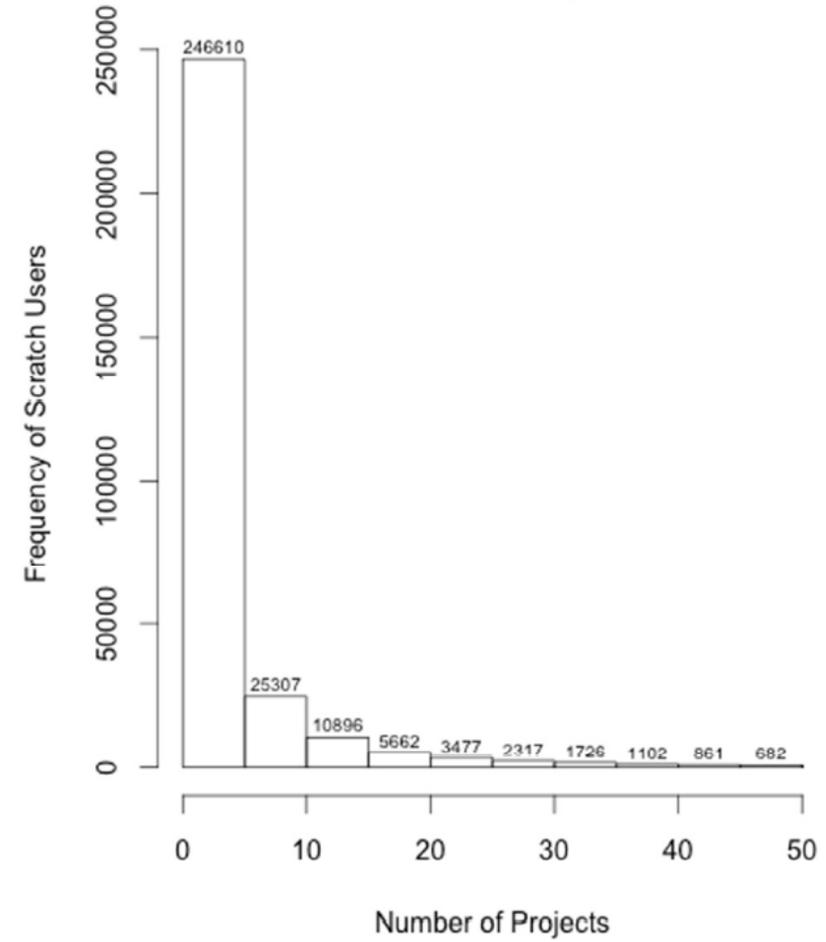
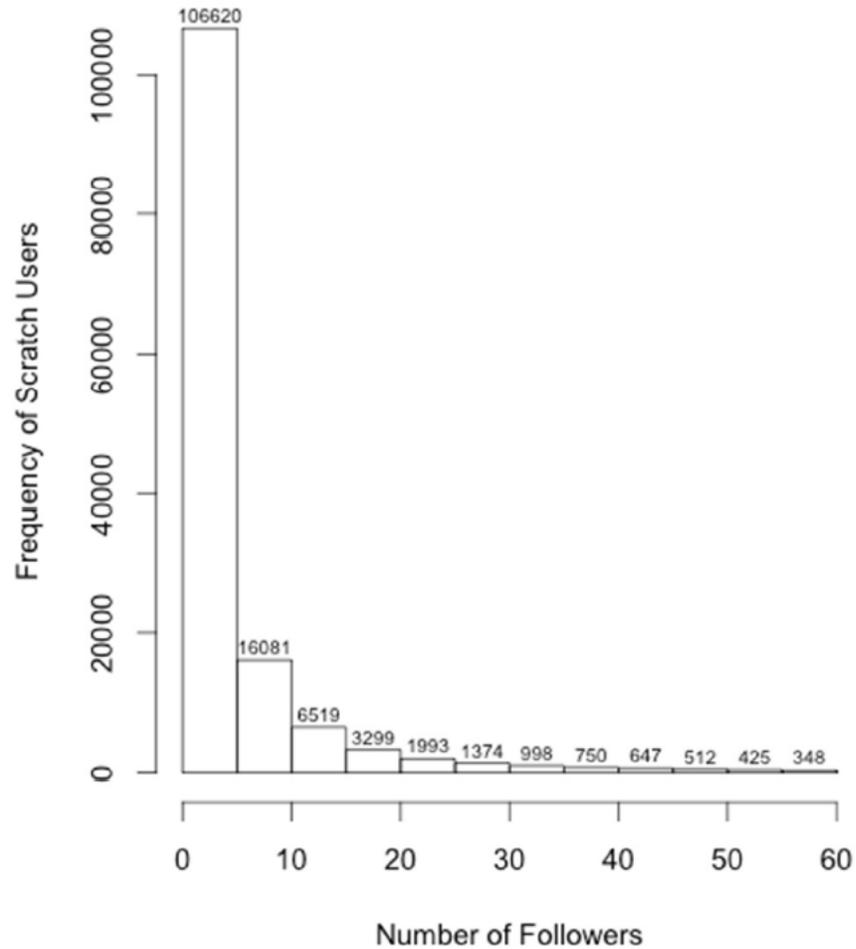
- (a) – Project window
- (b) – Block selection
- (c) - Script



Scratch Data

- March 2007 – April 2012
- 1,056,950 registered users
- 1,928,699 projects
- 170 Programming blocks

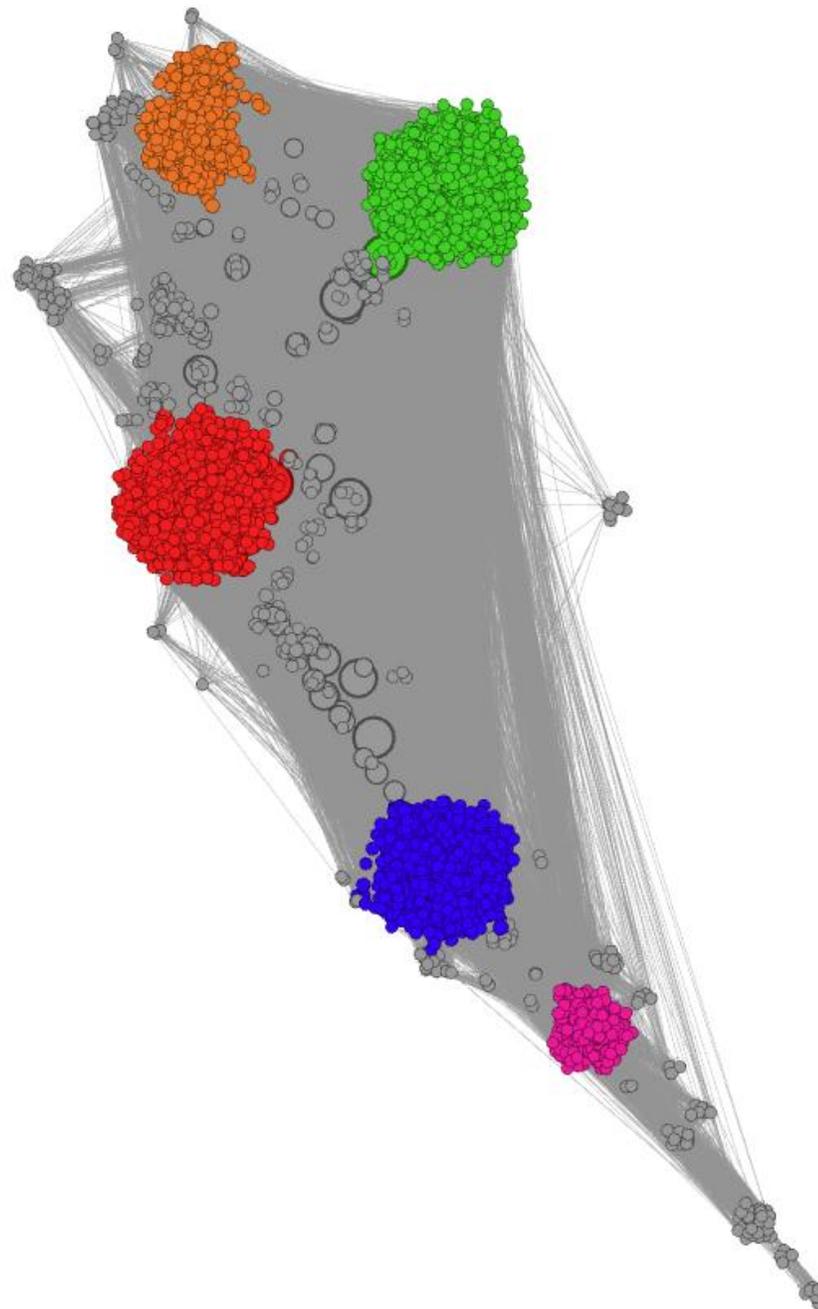
Scratch Data: Long-tail Phenomenon



Community Clustering

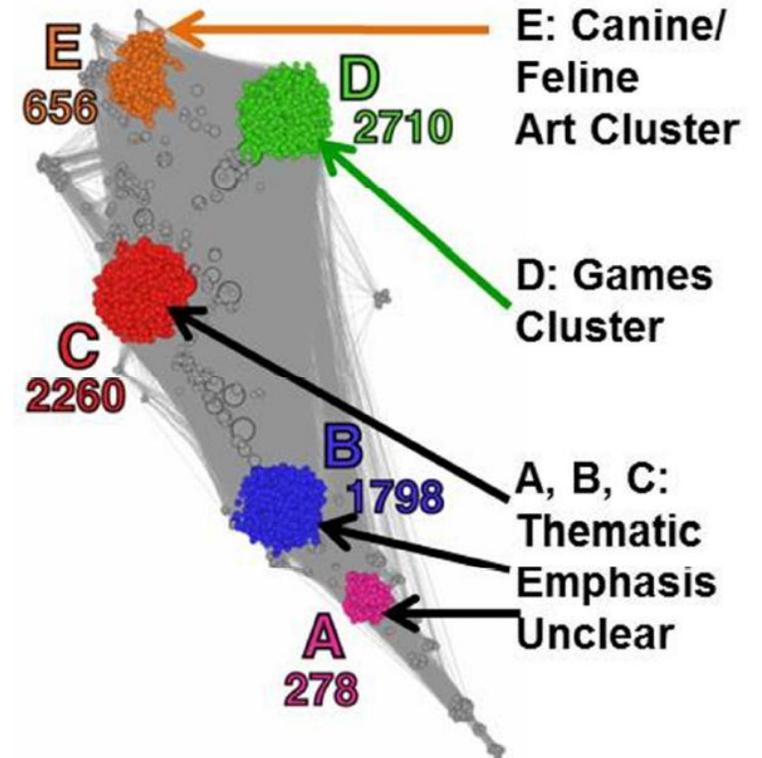
- Users with 25 followers
- Gephi
 - Graphing and visualization tool
- OpenOrd
 - Multi-level
 - Average-link clustering

Clustering Results



Validating Cluster Themes

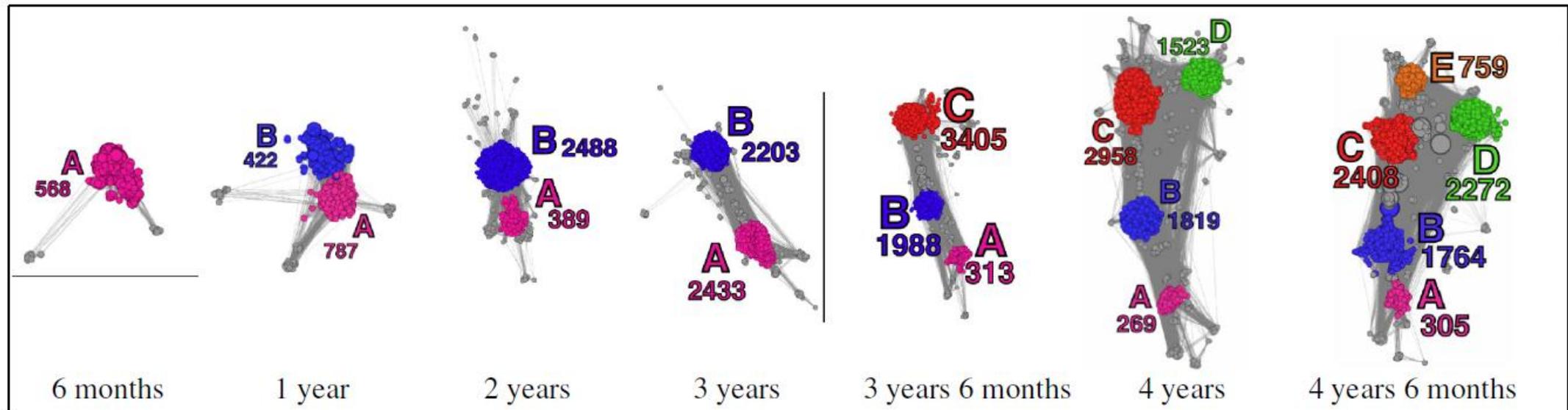
- Text mining approach
- TFIDF
 - Term Frequency Inverse Document Frequency



| Cluster | Top Words (TFIDF Values as percentage of Total Terms) |
|---------|---|
| A | comput (5.3); time (4.7); make (4.4); space (4.4); random (4.0); new (3.8); stupid (3.6); first (3.2) |
| B | waffle (19.3); mario (17.6); game (12.3); super (9.5); tag (9.3); fun (8.5); pokemon (8.0) |
| C | funni (16.2); waz (15.0); wuz (15.0); tag (11.8); pokemon (10.4); good (8.6); add (8.6); sonic (8.5) |
| D | mario (22); epic (20.7); tag (16.3); press (12.2); sonic (9.8); super (8.4); add (6.2); scratch (4.2) |
| E | warrior (11.5); wolf (9.6); yay (8.8); cat (7.9); contest (7.7); pleas (7.0); art (5.7); pie (5.7) |

Temporal Emergence of Subgroups

- Sliding window approach
- Each window shows users from the start of the data set up to some point in time after the start
- Each window clustered by OpenOrd



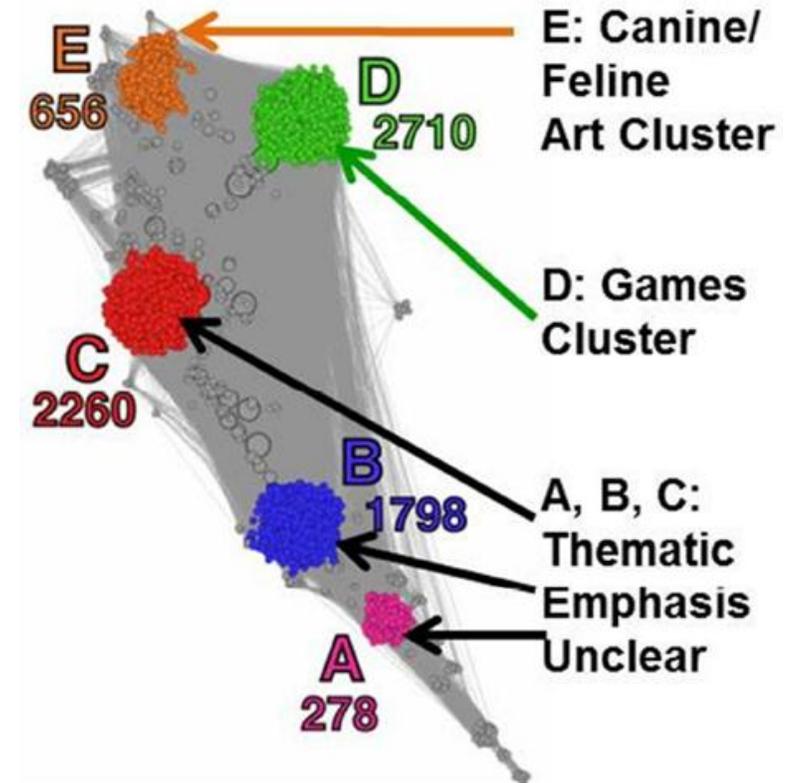
Scratchage and Scratchend

- Scratchage – Age of a user in years starting from March 5, 2007
 - A user who created their account on March 5, 2007 will have a Scratchage of 1 on March 5, 2008.
- Scratchend – Time in years between a user’s final activity and the end of the data set on April 1, 2012
 - A “final activity” is either following another user or posting a project.
 - A user whose final activity was on April 1, 2011 will have a Scratchend of 1.

Cluster Scratchages and Scratchends

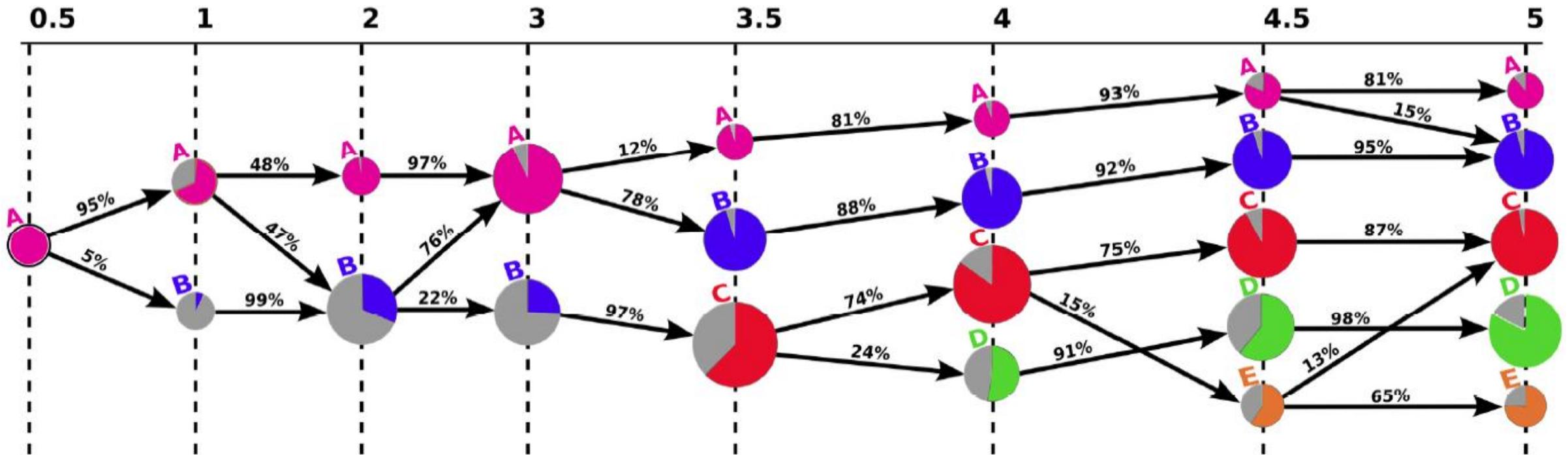
- Time was not a factor in the clustering
- Temporal trends emerged anyways

| Cluster | SA: Avg. | SA: SD | SE: Avg. | SE: SD |
|---------|----------|--------|----------|--------|
| A | 4.85 | 0.25 | 3.80 | 1.28 |
| B | 4.11 | 0.46 | 2.43 | 1.25 |
| C | 2.79 | 0.68 | 1.19 | 0.86 |
| D | 1.69 | 0.89 | 0.37 | 0.46 |
| E | 1.25 | 0.72 | 0.23 | 0.30 |



Migration Patterns

- Size of circle is proportional to size of cluster
- Grey sections of each circle are new users



Limitations and Future Work

- Lack of demographic data
- Cumulative Analysis
- Future work: individual user development

Discussion

- Fischer's* Subcultural Theory of Urbanism
- Views subcultures as a “set of interconnected social networks”
- Argues that population growth provides opportunities for similar people to group

Fischer, C. S. (1975). Toward a subcultural theory of urbanism. *American journal of Sociology*, 1319-1341.

Fischer, C. S. (1995). The subcultural theory of urbanism: A twentieth-year assessment. *American Journal of Sociology*, 543-577.

Discussion

- Support newcomers by targeting their interests, help them find place in the community
- Normally done by curating interesting projects, targeting user groups or experience levels
- Interest-based clusters allow for strategic project curation

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